

# Health Services in Jerusalem

## Harel Insurance Company



# Instructions for Obtaining Medical Services

## 1. Insurance policy number:

To receive medical services you must present your policy number and your ID as a copy of your passport

## 2. Hospital and emergency room:

In the case of any problem, first see a physician under arrangement with Harel to receive a referral to the hospital. In the case of a life-threatening emergency for which you are hospitalized, a referral will not be required.

## 3. Extending the insurance policy:

To extend your insurance policy, contact our office and ask for Renewal Forms. Every policy renewal requires new underwriting.

## 4. Prescribed medication:

Medicines are provided only by pharmacies under agreement with Harel. If there is no such pharmacy open in your vicinity, please contact our office and ask for permission and instructions.

## 5. Basic medication:

In many cases, mild medical conditions can be solved easily and inexpensively by purchasing Tylenol, Advil, Acamol, Strepsils and the like directly from a pharmacy.

## 6. Emergency dental treatment:

Emergency dental treatment is dental treatment done on an urgent basis only. Tel: 02-6256152.

## 7. The insurance is valid within the borders of the State of Israel, including the Israeli settlements and roads leading to them.

## 8. First class Travel Policy:

When traveling outside of Israel for academic purposes or vacation, purchase the First class, to assure continuity of coverage while abroad and when you return to Israel.

*We at the Harel-Yedidim office are pleased to serve you.  
Do not hesitate to contact us*

# Medical Clinics in Jerusalem:

## 1. Frenkel Emergency Medical Center (Yad Sarah)

Family Physicians, Pediatrics, Gynecologists (male and female gynecologists)  
Orthopedics Services.

Please go directly during the opening hours

Opening Hours: Sunday – Thursday 6PM-11:30 PM

Saturday: 1 hour after Shabbat ends until 11:30 PM

Address: 124 Herzl St. Jerusalem

Telephone: \*6447

## 2. Terem Immediate Care:

For urgent treatment 24 hours a day, please go directly to one of the Terem Clinics as follows:

### ■ Terem, Romema

15 Sarei Israel. City Court. Operates 24/7

Tel: 1-599-520520, Fax: 02-5503213.

### ■ Terem, Tayelet (southern Jerusalem)

6 Daniel Yanovsky St. Operates 7 days a week, 9AM - 11:30 PM

Tel: 1-599-520520, Fax: 02-6738551.

### ■ Terem, Pisgat-Zeev

158 Moshe Dayan St. Operates 24/7.

Tel: 1-599-520520.

## 3. Wolfson Family Medical Center:

A medical center staffed by a family physician and specialists.

9 Diskin St., Kiryat Wolfson

■ For an appointment with a family physician only, call 02-5610297 (multiple lines). Wait for the message in English.

■ Walk-in clinic (no appointment necessary), for minor problems only, between 7:30 and 9AM. Come directly to the clinic and register with the secretary.

## 4. Emergency Dental Treatment:

Initial emergency treatment will be provided free of charge, at the Hila Clinic, 16 Shlomzion Hamalka Street, Jerusalem. Telephone 02-6256152.

Opening Hours: Sunday – Tuesday: 9PM-6PM,

Wednesday - Thursday: 8AM-1PM

## 5. Specialists Doctors:

For an appointment with a specialist, please call 03-6386216.

## 6. Bikur Rofeh Clinic:

For appointments with a family doctor only.

22 Beit Hadfus St., Givat Shaul, Tel: 077-5540943

Open: Sunday 5PM - 1 AM, Monday & Thursday 6:30PM - 1 AM,

Friday 9AM - 2PM, Saturday 5:30PM - 1 AM.

## 7. Doctor's home visits & consultation with a doctor 24 hours a day:

Please call Bikur Rofeh Contact Center. Tel: 1-800-260-660

## 8. Pharmacies:

- Medi-Plus: 2 bar Ilan St 02-5822237
- Pharma C: 9 Diskin St . Tel: 02-5612361
- Arnona: 9 Leib Yaffe st. 02-6731901
- Medi-Plus: 10 Kanfei Nesharim st 02-6511155

**For the addresses of additional pharmacies in Jerusalem, please contact the Harel Call Center.**

### Harel - Yedidim office

Sunday - Thursday 8AM - 3.30PM

Tel: 03-6386216, Fax: 03-6874534

Email: [y\\_health@yedidim.co.il](mailto:y_health@yedidim.co.il)

Web: [www.yedidim-health.co.il](http://www.yedidim-health.co.il)

### After office hours you can call

Einat Cohen, Tel: 054-5297775

Meytal Assor, Tel: 052-2360037

### Harel Contact center 24/7

Telephone Numbers

For the general Harel Call Center, call

1-800-414-422 or 03-754-7020

To send documents by Fax:

03-6874534

