Health Services in Jerusalem
Harel Insurance Company
Medical Clinics in Jerusalem:

1. **Frenkel Emergency Medical Center (Yad Sarah)**
   - Family Physicians, Pediatrics, Gynecologists (male and female gynecologists)
   - Orthopedics Services.
   - Please go directly during the opening hours
   - Opening Hours: Sunday – Thursday 6 PM-11:30 PM
   - Saturday: 1 hour after Shabbat ends until 11:30 PM
   - Address: 124 Herzel St. Jerusalem
   - Telephone: *6447

2. **Terem Immediate Care:**
   - For urgent treatment 24 hours a day, please go directly to one of the Terem Clinics as follows:
     - **Terem, Romema**
       - 15 sarei israel. City Court. Operates 24/7
       - Tel: 1-599-520520, Fax: 02-5503213.
     - **Terem, Tayelet** (southern Jerusalem)
       - 6 Daniel Yanovsky St. Operates 7 days a week, 9 AM - 11:30 PM
       - Tel: 1-599-520520, Fax: 02-6738551.
     - **Terem, pisgat-zeev**
       - 158 Moshe Dayan St. Operates 24/7.
       - Tel: 1-599-520520.

3. **Wolfson Family Medical Center:**
   - A medical center staffed by a family physician and specialists.
   - 9 Diskin St., Kiryat Wolfson
     - For an appointment with a family physician only, call 02-5610297 (multiple lines). Wait for the message in English.
     - Walk-in clinic (no appointment necessary), for minor problems only, between 7:30 and 9 AM. Come directly to the clinic and register with the secretary.

4. **Emergency Dental Treatment:**
   - Initial emergency treatment will be provided free of charge, at the Hila Clinic,
     - 16 Shlomzion Hamalka Street, Jerusalem. Telephone 02-6256152.
   - Opening Hours: Sunday – Tuesday: 9PM-6PM,
     - Wednesday - Thursday: 8AM-1PM
   - Further dental treatment may be obtained on a private basis, at a 25% discount.
5. **Specialists Doctors:**
For an appointment with a specialist, please call 1-800-414-422.

6. **Bikur Rofeh Clinic:**
For appointments with a family doctor only.
22 Beit Hadfus St., Givat Shaul, Tel: 077-5540943
Open: Sunday 5PM - 1AM, Monday & Thursday 6:30PM - 1AM,
Friday 9AM - 2PM, Saturday 5:30PM - 1AM.

7. **Doctor’s home visits & consultation with a doctor 24 hours a day:**
Please call Bikur Rofeh Contact Center. Tel: 1-800-260-660

8. **Pharmacies:**
- Pharm Center: 234 Jaffa Rd. Tel: 02-5902858
- Pharma-C: 9 Diskin St. Tel: 02-5612361
- Ramat Eshkol: 15 Faran St. Tel: 02-5322832

For the addresses of additional pharmacies in Jerusalem, please contact the Harel Call Center.

**Harel - Yedidim office**
Sunday - Thursday 8AM - 3.30PM
Tel: 03-6386216, Fax: 03-6874534
Email: y_health@yedidim.co.il
Web: www.yedidim-health.co.il

**After office hours you can call**
Amos Gilboa, Tel: 052-3250975
Einat Cohen, Tel: 054-5297775

**Harel Contact center 24/7**
Telephone Numbers
For the general Harel Call Center, call 1-800-414-422 or 03-754-7020
To send documents by Fax:
03-734-8001
Tel: 1800-41-44-22, Fax: 03-7348083
Instructions for Obtaining Medical Services

1. **Insurance card:**
   To receive medical services you must show a valid insurance card.

2. **Hospital and emergency room:**
   In the case of any problem, first see a physician under arrangement with Harel to receive a referral to the hospital. In the case of a life-threatening emergency for which you are hospitalized, a referral will not be required.

3. **Extending the insurance policy:**
   To extend your insurance policy, contact our office and ask for Renewal Forms. Every policy renewal requires new underwriting (with the exception of the Prestige policy).

4. **Prescribed medication:**
   Medicines are provided only by pharmacies under agreement with Harel. If there is no such pharmacy open in your vicinity, please contact our office and ask for permission and instructions.

5. **Basic medication:**
   In many cases, mild medical conditions can be solved easily and inexpensively by purchasing Tylenol, Advil, Acamol, Strepsils and the like directly from a pharmacy.

6. **Emergency dental treatment:**
   Emergency dental treatment is dental treatment done on an urgent basis only. Tel: 02-6256152.

7. **The insurance is valid within the borders of the State of Israel, including the Israeli settlements and roads leading to them.**

8. **First class Travel Policy:**
   When traveling outside of Israel for academic purposes or vacation, purchase the First class, to assure continuity of coverage while abroad and when you return to Israel.

*We at the Harel-Yedidim office are pleased to serve you. Do not hesitate to contact us*